



B.Sc. Hospitality Studies
Course Outcomes
Semester-VI

ORGANIZATIONAL BEHAVIOR
USHO 601
THEORY

COURSE OBJECTIVES

On successful completion of this course, the learners will be able to:

- The Objective of the course is to provide students with the opportunity to diagnose Individual and Group Behaviour.
- The study of Structure, Motivation & Change helps to develop skills in improving individual and group performance in entrepreneurial and established ventures.
- To develop the overall personality and sustain in the dynamic environment.

COURSE OUTCOMES

After successful completion of this course, the learners will be able to:

CO1- Evaluate and summarize the concept of organizational behavior which includes Individual & Group Behaviour and state the roles, skills and functions of a manager working in an organization and discriminate between Effective & Successful Managerial activities.

CO2- Assess and evaluate the factors, elements and designs - both old and new of an organizational Structure.

CO3- Evaluate the role of Early and Contemporary theories of Motivation & compare different leadership styles and analyze the concept of Stress, sources and consequences of Stress, Management of stress and the remedies to overcome them with proper work life balance in the organization.

CO4- Summarize and evaluate the concept of Change, factors of change both external & internal, approaches to Organizational Change, types of change and strategies to overcome resistance to change

CO5- Assess the sources & types of Conflict, compare conflict management styles and understand politics experienced in the organization and the concepts and basis of Power.




Principal

Sheila Raheja Institute of Hotel Management
Raheja Education Complex, Opp. Colgate Ground,
Bandra (East), Mumbai - 400 051.



Sheila Raheja
Institute of
Hotel Management

Affiliated to the University of Mumbai

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STRATEGIC MANAGEMENT
USHO 602
THEORY

COURSE OBJECTIVES

On successful completion of this course, the learners will be able to:

- To understand the concept of strategy formulation and implementation by identifying the functions and nature of general management, to develop skills for strategic thinking and analysis, leadership, communication skills, teamwork, and cross-functional integration.

COURSE OUTCOMES

After successful completion of this course, the learners will be able to:

- CO1-** Evaluate and compare the strategic management process, Levels of Strategy and 7 S frame work that influences a business organization.
- CO2-** Assess Mission & Vision statement, Business definition, Goals & Objectives and Corporate Social Responsibility in relation to a Strategic business organization.
- CO3-** Analyze the organizational environment and assess the organizational performance of Various Metrics.
- CO4-** Assess the challenges faced by organizations in implementing and evaluating various types of strategies.
- CO5-** Summaries and Evaluate the factors to be followed in Strategic Evaluation and its Control Process.



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