



Sheila Raheja
Institute of
Hotel Management

Affiliated to the University of Mumbai

B.Sc. Hospitality Studies
Course Outcomes
Semester-III or IV

INDUSTRIAL TRAINING

USHO 401

NOTE: Students shall be sent for Industrial Training in either the III or IV Semester of the Programme.

COURSE OBJECTIVES

On successful completion of this course, the learners will be able to:

- Describe the overview of the Hotel,
- Explain the functioning of various departments of the Hotel.
- Identify the Organizational Hierarchy.

COURSE OUTCOMES

After successful completion of this course, the learners will be able to:

CO1- Explain the various room types, room size and room tariff.

CO2- Identify the various food and beverage outlets, type of cuisine and beverage offered and style of service.

CO3- Classify the heavy/light equipment and cleaning agents used to clean rooms and public areas.

CO4- Explain the functioning of the Main Kitchen and the various satellite kitchens and the various tasks carried out.

CO5- Understand the other guest support service areas and their functioning.




Principal

Sheila Raheja Institute of Hotel Management
Raheja Education Complex, Opp. Colgate Ground,
Bandra (East), Mumbai - 400 051.