



B.S.A.C.E.S's
Sheila Raheja Institute of Hotel Management

Raheja Education Complex, Opp. Colgate Ground,

Kher Nagar, Bandra (East), Mumbai-400 051

Tel: Board Line: +91 - 22 - 6196 6666

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SRIHM/GRC/2020-21/02

02nd February 2021

NOTICE

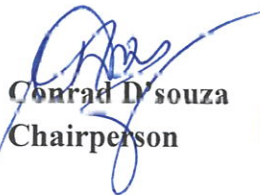
SUB: GRIEVANCE REDRESSAL COMMITTEE MEETING

The Second Meeting of the Grievance Redressal Committee of the college for the Academic Year 2020 - 21 will be held on Tuesday 16th February 2021 at 3.30 Online to conduct the following business.

AGENDA

1. To read and confirm the minutes of the Grievance Redressal Committee meeting held on 25th August 2020.
2. To check for any changes in the rules and Regulations of the Grievance Redressal Cell, if any.
3. To discuss the cases of Grievance received after the last meeting, if any
4. Any other matters with the permission of the chair.

Please make it convenient to attend and participate in the said meeting.


Conrad D'souza
Chairperson





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Date: 17th February 2021

MINUTES OF THE MEETING OF GRIEVANCE REDRESSAL COMMITTEE

The Second Meeting of the Grievance Redressal Committee of the college for the Academic Year 2020 - 21 will be held on Tuesday 16th February 2021 at 3.30 Online to conduct the following business.

1. Mr. Conrad D'souza
2. Mrs. Madhuri Deshbhartar
3. Mr. Selvyn Rodrigues

The quorum for the meeting was present.

Agenda Point no. 1

To read and confirm the minutes of the Grievance Redressal Committee meeting held on 25th August 2020.

The Grievance Redressal Committee Chairperson read the Minutes of the Grievance Redressal Committee meeting held on 25th August 2020 and the following resolution was passed.

Resolution No. 1

“Be it and it is hereby resolved that the Minutes of the last Grievance Redressal Committee meeting held on 25th August 2020 be confirmed and approved”.

Agenda Point no.2

To check for any changes in the rules and Regulations of Grievance Redressal Cell, if any

The Chairperson briefed the Members that there were no changes in the Rules and Regulations of the Grievance Redressal Cell.

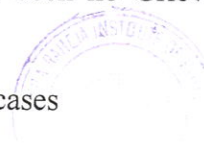
The Members to make a note of the same.

Agenda Point no.3

To discuss the cases of Grievance received after the last meeting, if any

The Chairperson apprised that since the last meeting there have been no Grievance cases registered by any of the stakeholders

The chairperson appreciated the fact that there were no Grievance cases





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Agenda Point no.4

Any other matters with the permission of the chair.

There being no other matter to be discussed and business to be conducted, the meeting ended by thanking the Members for their presence.


Conrad D'souza
Chairperson

