



B.S.A.C.E.S's
Sheila Raheja Institute of Hotel Management

Raheja Education Complex, Opp. Colgate Ground,
Kher Nagar, Bandra (East), Mumbai-400 051

Tel: Board Line: +91 - 22 - 6196 6666

Direct Lines: +91 -22- 6196 6650/51/52

Website: www.srihm.edu.in E-mail: principal@srihm.edu.in

SRIHM/GRC/2020-21/01

11th August 2020

NOTICE

SUB: GRIEVANCE REDRESSAL COMMITTEE MEETING

The First Meeting of the Grievance Redressal Committee of the college for the Academic Year 2020 - 21 will be held on Tuesday 25th August 2020 at 3.30 pm Online to conduct the following business.

AGENDA

- 1) To read and confirm the minutes of the Grievance Redressal Committee meeting held on 19th February 2020.
- 2) To discuss the cases of Grievance received after the last meeting, if any.
- 3) Any other matters with the permission of the chair.

Please make it convenient to attend and participate in the said meeting.


Conrad D'souza
Chairperson





B.S.A.C.E.S's
Sheila Raheja Institute of Hotel Management

Raheja Education Complex, Opp. Colgate Ground,
Kher Nagar, Bandra (East), Mumbai-400 051

Tel: Board Line: +91 - 22 - 6196 6666

Direct Lines: +91 -22- 6196 6650/51/52

Website: www.srihm.edu.in E-mail: principal@srihm.edu.in

Date: 26th August 2020

MINUTES OF THE MEETING OF GRIEVANCE REDRESSAL COMMITTEE

The First Meeting of the Grievance Redressal Committee of the college for the Academic Year 2020 - 21 will be held on Tuesday 25th August 2020 at 3.30 pm Online to conduct the following business.

The following members were present: -

1. Mr. Conrad D'souza
2. Mrs. Madhuri Deshbhartar
3. Mr. Selvyn Rodrigues

The quorum for the meeting was present.

Agenda Point no. 1

To read and confirm the minutes of the Grievance Redressal Committee meeting held on 19th February 2020.

The Grievance Redressal Committee Chairperson read the Minutes of the Grievance Redressal Committee meeting held on 19th February 2020 and the following resolution was passed.

Resolution No. 1

“Be it and it is hereby resolved that the Minutes of the last Grievance Redressal Committee meeting held on 19th February 2020 be confirmed and approved”.

Agenda Point no.2

To discuss the cases of Grievance received after the last meeting, if any

The Chairperson apprised that since the last meeting, there have been no Grievance cases registered by any of the stakeholders

The chairperson appreciated the fact that there were no Grievance cases

Agenda Point no.3

Any other matters with the permission of the chair.

There being no other matter to be discussed and business to be conducted, the meeting ended by thanking the Members for their presence.


Conrad D'souza
Chairperson

