

Sheila Raheja Institute of Hotel Management

Raheja Education Complex, Opp. Colgate Ground, Kher Nagar, Bandra (East), Mumbai-400 051

Tel: Board Line: +91 - 22 - 6196 6666 Direct Lines: +91 -22- 6196 6650/51/52

Website: www.srihm.edu.in E-mail: principal@srihm.edu.in

SRIHM/GRC/2021-22/02

13th January 2022

NOTICE SUB: GRIEVANCE REDESSAL COMMITTEE MEETING

The Second Meeting of the Grievance Redressal Committee of the college for the Academic Year 2021 - 22 will be held on Thursday 27th January 2022 at 3.30 pm at the 5th Floor 'Library' – Sheila Raheja Institute of Hotel Management– Raheja Education Complex Bandra East to conduct the following business.

AGENDA

- To read and confirm the minutes of the Grievance Redressal Committee meeting held on 27th August 2021.
- 2. To check for any changes in the Rules and Regulations of Grievance Redressal Cell after renewal of the Grievance Redressal software 'Edugrievance', if any.
- 3. To discuss the cases of Grievance received after the last meeting, if any
- 4. Any other matters with the permission of the Chair.

Please make it convenient to attend and participate in the said meeting.

Ashish mane Chairperson



B.S.A.C.E.S's

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Date: 28th January 2022

MINUTES OF THE MEETING OF GRIEVANCE REDESSAL COMMITTEE

The Second Meeting of the Grievance Redressal Committee of the college for the Academic Year 2021 - 22 will be held on Thursday 27th January 2022 at 3.30 pm at the 5th Floor 'Library' – Sheila Raheja Institute of Hotel Management– Raheja Education Complex Bandra East to conduct the following business.

- 1. Mr. Ashish Mane
- 2. Mrs.Reshma Nagarkar
- 3. Mr.Sameer Dighe

The quorum for the meeting was present.

Agenda Point no. 1

To read and confirm the minutes of the Grievance Redressal Committee meeting held on 27th August 2021.

The Grievance Redressal Committee Chairperson read the Minutes of the Grievance Redressal Committee meeting held on 27th August 2021 and the following resolution was passed.

Resolution No. 1

"Be it and it is hereby resolved that the Minutes of the last Grievance Redressal Committee meeting held on 27th August 2021 be confirmed and approved".

Agenda Point no.2

To check for any changes in the Rules and Regulations of Grievance Redressal Cell after renewal of the Grievance Redressal software 'Edugrievance', if any

The Chairperson apprised the Members that there were no changes in the Rules, Regulations and operations of the Grievance Redressal Cell after the renewal of the software on 24th January 2022.

The Members to make a note of the same.

Agenda Point no.3

To discuss the cases of Grievance received after the last meeting, if any

The Chairperson apprised that since the last meeting there have been no Grievance cases registered by any of the stakeholders



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The Chairperson appreciated the fact that there were no Grievance cases

Agenda Point no.4

Any other matters with the permission of the Chair.

There being no other matter to be discussed and business to be conducted, the meeting ended by thanking the Members for their presence.

Ashish Mane Chairperson

